

SHU Windows Virtual Desktop

Step by step instructions on installing Remote Desktop client on personal PC

Guidance and download links for all links can be found here

<https://docs.microsoft.com/en-us/windows-server/remote/remote-desktop-services/clients/remote-desktop-clients>

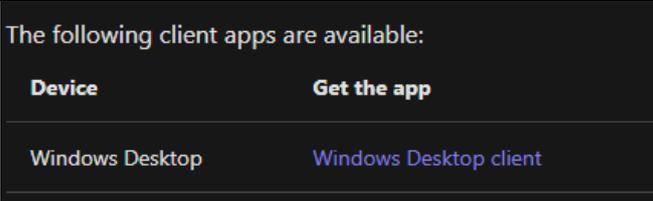
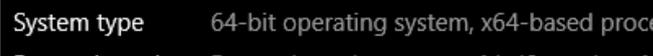
The Windows clients can be found here:

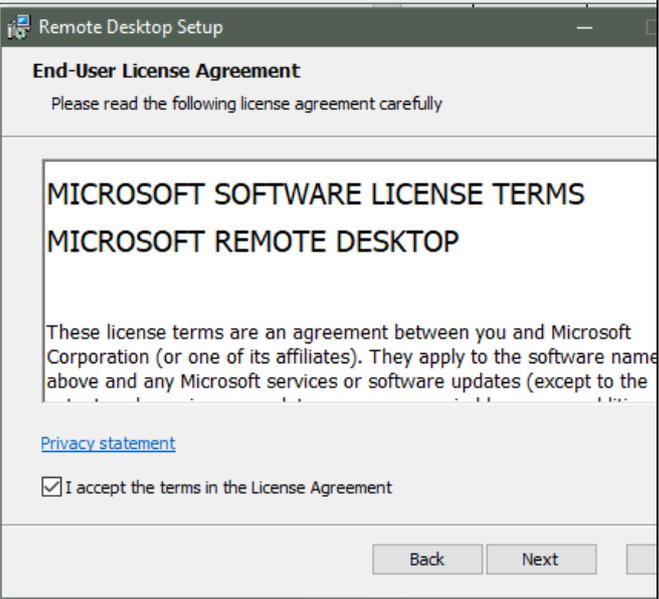
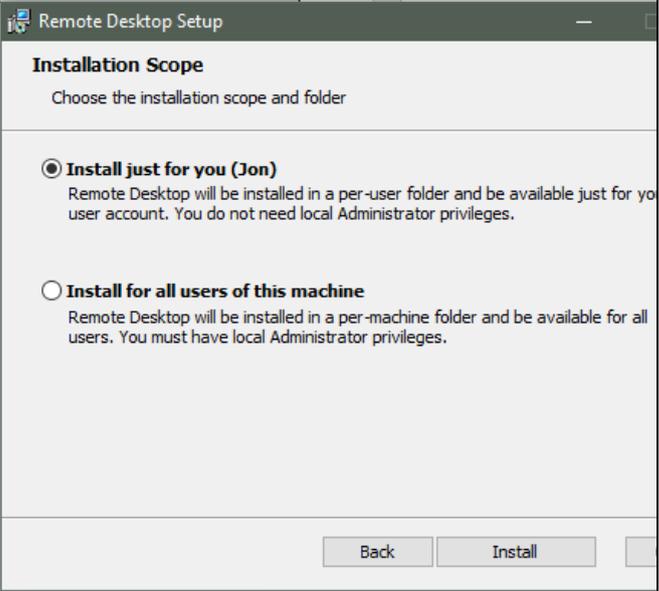
<https://docs.microsoft.com/en-us/windows-server/remote/remote-desktop-services/clients/windowsdesktop#install-the-client>

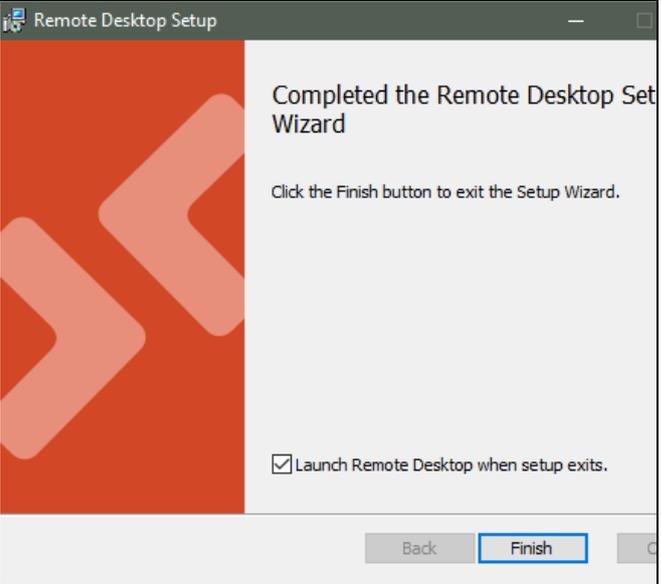
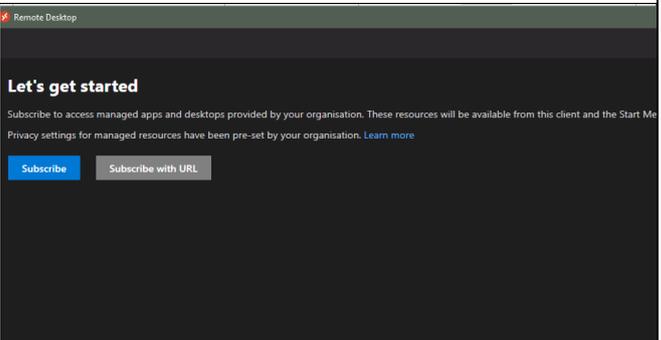
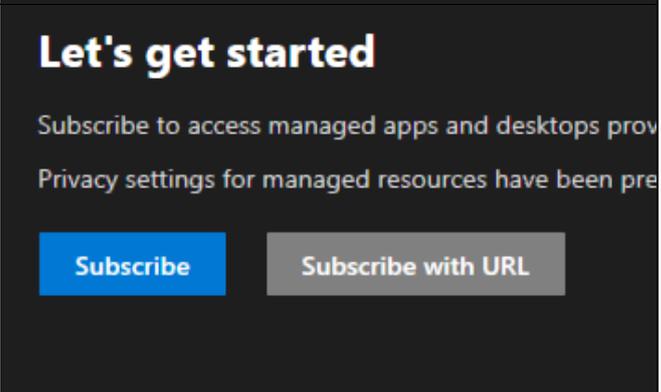
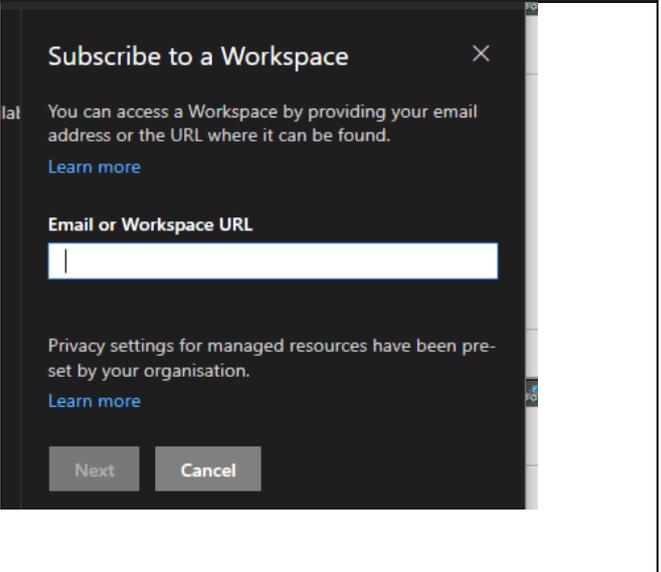
This document is focussed on installing the client on a personal Windows PC but on the first link above, there are step by step instructions for

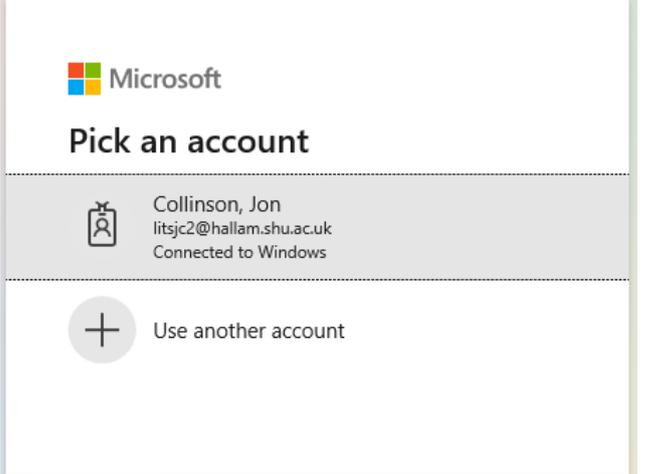
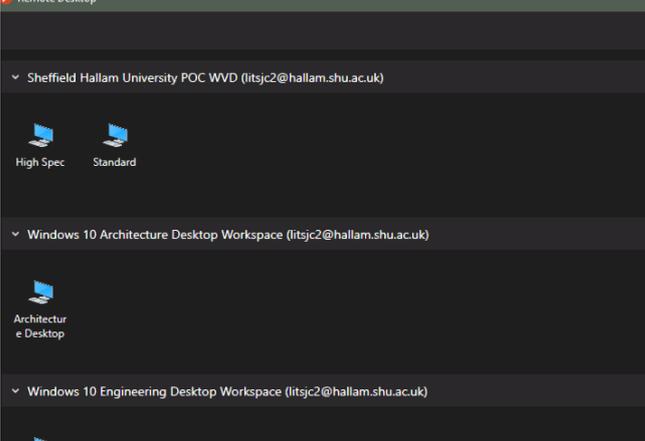
- Windows
- MacOS (Remote desktop client is available on the Mac App store)
- Android
- iOS

It is recommended to stick to Windows or MacOS as the tablet and phone clients aren't very good at mouse emulation.

Step	Description	Screenshot				
1	Click on the link for Windows Clients	 <p>The following client apps are available:</p> <table border="1"><thead><tr><th>Device</th><th>Get the app</th></tr></thead><tbody><tr><td>Windows Desktop</td><td>Windows Desktop client</td></tr></tbody></table>	Device	Get the app	Windows Desktop	Windows Desktop client
Device	Get the app					
Windows Desktop	Windows Desktop client					
2	Click on the link for the correct version of windows that you are running (32 bit or 64 bit)	<p>This can be found by:</p> <ul style="list-style-type: none">- Press Windows key + i- Press 'System'- Scroll to the bottom of the menu and press 'About' <p>It will look similar to this:</p>  <p>System type 64-bit operating system, x64-based processor</p>				
3	When prompted, save the installation file to your PC					
4	When the file has downloaded, run it to start the installation process. It is often easiest to run it from the browser you downloaded it from.					

5	This screen will be displayed. Press 'Next'	
6	Ensure the box is ticked to accept the terms in the license agreement and press 'Next'.	
7	Press 'Install'	
8	A progress bar will be displayed while the software is installed	

<p>9</p>	<p>When installation has completed, this screen will be displayed.</p> <p>Press 'Finish'</p>	 <p>The screenshot shows the 'Remote Desktop Setup' window. The title bar reads 'Remote Desktop Setup'. The main content area has a red background on the left with white arrows pointing right. On the right, the text says 'Completed the Remote Desktop Setup Wizard' and 'Click the Finish button to exit the Setup Wizard.' There is a checkbox labeled 'Launch Remote Desktop when setup exits.' which is checked. At the bottom, there are 'Back', 'Finish', and 'Cancel' buttons.</p>
<p>10</p>	<p>The application has been installed and can be found on the start menu.</p>	 <p>A completely blank white screenshot.</p>
<p>11</p>	<p>On loading, the first screen you will see will be similar to this:</p>	 <p>The screenshot shows a dark-themed window titled 'Remote Desktop'. The main heading is 'Let's get started'. Below it, there is a paragraph of text: 'Subscribe to access managed apps and desktops provided by your organisation. These resources will be available from this client and the Start Me... Privacy settings for managed resources have been pre-set by your organisation. Learn more'. At the bottom, there are two buttons: 'Subscribe' (blue) and 'Subscribe with URL' (grey).</p>
<p>12</p>	<p>Press 'Subscribe with URL'</p>	 <p>A zoomed-in screenshot of the 'Let's get started' screen. The heading 'Let's get started' is prominent. Below it, the text 'Subscribe to access managed apps and desktops provided by your organisation...' is visible. The 'Subscribe with URL' button is highlighted.</p>
<p>13</p>	<p>Enter</p> <p>https://rdweb.wvd.microsoft.com/api/arm/feed/discovery</p> <p>and press 'Next'</p>	 <p>The screenshot shows a dialog box titled 'Subscribe to a Workspace'. It contains the text: 'You can access a Workspace by providing your email address or the URL where it can be found.' followed by a 'Learn more' link. Below this is a text input field labeled 'Email or Workspace URL'. At the bottom, there are 'Next' and 'Cancel' buttons.</p>

14	<p>When this screen is displayed, if your account is displayed then click it to sign in.</p> <p>If your account is not there, click 'Add account' and use your username@hallam.shu.ac.uk</p> <p>When asked for a password, use your standard Shu network password.</p>	 <p>The screenshot shows the Microsoft account selection interface. At the top, the Microsoft logo is followed by the text 'Pick an account'. Below this, a grey bar displays the account for 'Collinson, Jon' with the email 'litsjc2@hallam.shu.ac.uk' and the status 'Connected to Windows'. At the bottom, there is a plus sign icon and the text 'Use another account'.</p>
15	<p>The following screen should be displayed, showing the desktops which you have access to.</p>	 <p>The screenshot shows the 'Remote Desktop' connection screen. It features a dark background with a list of available desktops. The first section is for 'Sheffield Hallam University POC WVD (litsjc2@hallam.shu.ac.uk)' and contains two options: 'High Spec' and 'Standard'. The second section is for 'Windows 10 Architecture Desktop Workspace (litsjc2@hallam.shu.ac.uk)' and contains one option: 'Architecture Desktop'. The third section is for 'Windows 10 Engineering Desktop Workspace (litsjc2@hallam.shu.ac.uk)' and contains one option: 'Architecture Desktop'. Each option is accompanied by a small laptop icon.</p>

If you see a message that no resources have been set up by your system administrator, please ring 0114 225 3333 or use the online chat to get in touch with it help.