

## MODULE DESCRIPTOR

<b>MODULE TITLE</b>	Strategic Facilities Management (FM)		
<b>Module Code</b>	44-7958-00C		
<b>Level</b>	7		
<b>Credit Points</b>	15		
<b>Indicative Assessment Components &amp; Percentage Weightings</b>	100% Coursework		
<b>Pre-Requisite Modules (if applicable)</b>			
<b>Delivered according to Standard Academic Calendar</b>	<b>Long: 2 semesters</b>	<b>Short: 1 semester</b>	<b>Other delivery pattern:</b>
YES	NO	NO	BLOCK

### 1 MODULE AIMS

This module aims to provide a critical perspective of Facilities Management theories, models and practice. It aims to develop and deepen intellectual abilities and analytical skills required for continuing professional development in relation to strategic facilities management.

It enhances critical thinking by challenging existing facilities management concepts, models and practice within organisations. Through evaluation of current research and FM practice you will develop skills in problem solving and reflective practice in order to perform the role of a strategic facilities manager. Through these aims you are expected to develop as an effective manager, analytical thinker and reflective leader.

### 2 MODULE LEARNING OUTCOMES BY THE END OF THE MODULE YOU WILL BE ABLE TO

1. Identify and evaluate principles and best practice of facilities management in order to make informed choices about appropriate theories and models in relation to facilities management within organisations;
2. Critically analyse and reflect on appropriate approaches to strategic facilities management in preparing a strategy for facilities management;
3. Critically evaluate different procurement and contract forms and develop strategies for their use in the context of facilities management;
4. Evaluate practical and procedural issues in contracting;
5. Demonstrate critical appreciation of cultural and strategic influences on strategic facilities management;
6. Solve problems in relation to facilities management within the organisational context;

7. Reflect critically on the links between corporate strategy and the facilities management function, strategy and the role of the informed client;
8. Produce work to an appropriate professional and academic standard.

### 3 INDICATIVE LEARNING, TEACHING AND ASSESSMENT ACTIVITIES

The module will be delivered as a block of study, normally over 4 days. This will be preceded by directed pre-course reading to prepare foundation knowledge required for the taught element of the module.

During the block the following teaching and learning methods will be used:

- Lectures and facilitated discussion focusing on key issues, theory and current practice based on research and examples from visiting experts
- A problem based case study, providing students with the opportunity for critical appraisal and application of key principles, theories and approaches to strategic facilities management.
- Student group work and group presentations

Post module reading and research will be necessary to complete the assessment task.

The assignment is 100% coursework, typically consisting of a report and a reflective essay. The report will require students to critically evaluate facilities management as a discipline, illustrating this by reference to theory, concepts and models and applying a selection of these to their own organisation or a case study organisation. The reflective essay requires students to critically reflect on their learning from this module in relation to their own facilities management practice. Formative feedback will be provided during the block week. On completion of the summative assessment detailed written feedback will be provided.

### ASSESSMENT STRATEGY AND METHODS

Task No.	<u>TASK DESCRIPTION</u>	SI Code	Task Weighting %	Word Count / Duration	In-module retrieval available
1	Essay	CW	100%	5000 words	Yes

### 4 INDICATIVE MODULE CONTENTS / TOPICS

- Facilities Management: the evolution of the industry
- Facilities Management: quality, process improvement, best value and service culture
- Facilities Management: cultural and strategic influences on service delivery models and procurement

- Benchmarking and performance measurement for Strategic Facilities Management
- Strategic Facilities Management: innovation
- Contemporary Issues in Facilities Management (e.g. sustainability, corporate social responsibility reflecting relevant issues facing the industry at the time of delivery)

### **FURTHER INFORMATION ABOUT THIS MODULE**

- **FURTHER / ADDITIONAL INFORMATION IS AVAILABLE TO SUPPORT THIS MODULE, INCLUDING ASSESSMENT CRITERIA DETAILING HOW YOUR PERFORMANCE IN THE MODULE WILL BE MEASURED, HOW YOU WILL RECEIVE FEEDBACK, DETAILS OF LEARNING RESOURCES AND KEY READINGS.**
- **THIS INFORMATION CAN BE FOUND IN**
  - the module pre course reading
  - the module blackboard site
- **NOTE THAT THIS ADDITIONAL INFORMATION MAY BE SUBJECT TO CHANGE FROM YEAR TO YEAR**

### **FINAL TASK**

<b>According to the Assessment Strategy shown in the Module Descriptor, which task will be the LAST TASK to be taken or handed-in? (Give task number as shown in the Assessment Strategy)</b>	<b>Task No.</b>
	1

### **MODULE REFERRAL STRATEGY**

<b>Task for Task (as shown for initial assessment strategy)</b>	Y
<b>Single Referral Package for All Referred Students</b>	N

### **REVISIONS**

<b>Date</b>	<b>Reason</b>
July 2012	Assessment Framework review