

MODULE DESCRIPTOR

MODULE TITLE	Managing People		
Module Code	44-7980-00S		
Level	7		
Credit Points	15		
Indicative Assessment Components & Percentage Weightings	Coursework 100%		
Pre-Requisite Modules (if applicable)	None		
Delivered according to Standard Academic Calendar	Long: 2 semesters	Short: 1 semester	Other delivery pattern:
YES	NO	YES	

1 MODULE AIMS

The aims of this module are to:

1. investigate and understand the context of employment within your sector;
2. develop knowledge of different issues and aspects of Human Resource Management as it is practiced within your sector;
3. develop your awareness and skills in managing people;
4. develop the ability to learn independently and in cross cultural teams; and
5. build oral and written communication skill appropriate to Masters level study.

2 MODULE LEARNING OUTCOMES

BY THE END OF THE MODULE YOU WILL BE ABLE TO:

1. critically appraise and evaluate the employment environment/the role of HRM within your sector;
2. reflect on and critically evaluate own skills in managing people;
3. research and evaluate current trends and issues in managing people within your sector;
4. consider the responsibility of the line manager in managing people and their role in operational HR issues;
5. critically reflect upon group/team working and peer appraisal systems; and
6. develop skills to enable effective cross cultural group work.

3 INDICATIVE LEARNING, TEACHING AND ASSESSMENT ACTIVITIES

The importance of people management within the service industries is well documented. This module is designed to help you develop as a non Human Resource specialist manager and give you an awareness and understanding of the issues surrounding the management of people.

The approach to teaching and learning on this module is varied. Students will partake in core lectures to provide a framework around which they will be required to read. Lectures will be supported by seminars and workshops which will provide opportunity for discussion, debate, case studies along with student led presentations and group work. The seminar work will allow for the application of key concepts to sector specific areas. Learner autonomy will be important in developing seminar materials for student led work and core activities will need to be completed between classes.

The module will be assessed by course work. Working within a student group assessment one will be a presentation on current trends/topical issues within the area of managing people in the sector. Students on different routes will be encouraged to apply concepts and theoretical frameworks to their own industry sector and key issues discussed and presented will be dependant upon the nature of the industry. The second assessment will be individual and involve peer appraisal, a critique of group/team working and reflection on the student's skills in managing people.

4 INDICATIVE MODULE CONTENTS / TOPICS

- The context and environment of employment within the subject area for example: labour markets, migration, ethics, diversity, culture.
- The nature of human resource management and current trends/issues within the sector,
- The skills associated with managing people
- Operational issues relating to managing people: for example, recruitment and retention, performance management.

FURTHER INFORMATION ABOUT THIS MODULE

- **FURTHER / ADDITIONAL INFORMATION IS AVAILABLE TO SUPPORT THIS MODULE, INCLUDING ASSESSMENT CRITERIA DETAILING HOW YOUR PERFORMANCE IN THE MODULE WILL BE MEASURED, HOW YOU WILL RECEIVE FEEDBACK, DETAILS OF LEARNING RESOURCES AND KEY READINGS**
- **THIS INFORMATION CAN BE FOUND IN:**
 - Module Handbook
 - Module Blackboard site
- **NOTE THAT THIS ADDITIONAL INFORMATION MAY BE SUBJECT TO CHANGE FROM YEAR TO YEAR**