

## **ICE Club Case Study**

**Ali Tarbosh**

**Masters in Business Administration**

### **Tell us about your experience as part of ICE Club**

I have been involved with immigration work where I assisted with processing visa applications for international students. I have carried out different tasks within this role for example I have facilitated workshops, helped with interpretation and translation, sorted through documentation and I have done general administration duties such as filing and data inputting.

During my time at ICE Club I have acquired and enhanced many skills such as leadership, problem-solving, time management and teamwork skills. I have become more diplomatic in my approach. I am better able to manage my stress levels because I have had experience of working under pressure and dealing with heavy workloads.



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### **What are the benefits of joining?**

The benefit of ICE Club is that the tasks are diverse and there is a positive working environment. I found going to work enjoyable because the managers were extremely professional but at the same time very friendly.

### **How has ICE Club contributed to your professional development?**

I feel that ICE Club has developed my confidence in my abilities and has strengthened my curriculum vitae which will enhance my career prospects in the future.

## **What are your career aspirations for the future?**

I would like to become a Business Consultant or a Business Development Manager. ICE Club has given me very valuable experience such as managing people, understanding the role of leadership and how to deal with people at different levels more professionally. I have a greater understanding of how organisations work and I have become more innovative which will help me in my future career.