

## **ICE Club Case Study**

### **Xiaowei Song**

#### **Graduate Diploma in Business and English**

##### **Tell us about your experience as part of ICE Club**

I was part of the Student Crew, which was student facing and required me to have a thorough knowledge of the University's services on offer to international students. This developed my communication skills and I have become more professional in my approach, as I was representing the University. I have been an Immigration Assistant, which required good attention to detail and time management skills and improved my ability to work independently.

##### **What are the benefits of joining?**

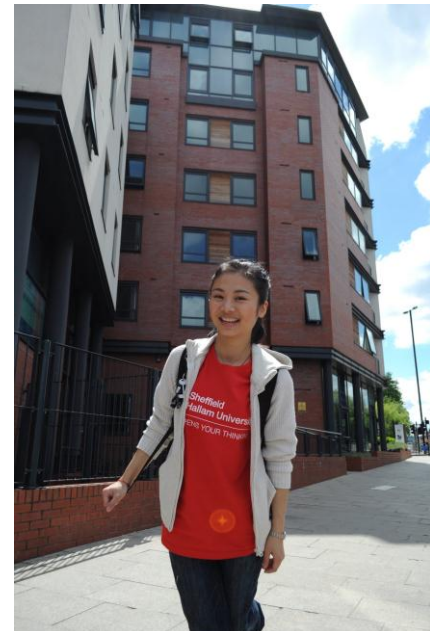
I found the ICE Club training session to be very valuable. I enjoyed taking part in the group activities. I am able to work more positively in groups as a result.

##### **How has ICE Club contributed to your professional development?**

ICE Club has given me the confidence and skills to work with groups from different cultures and backgrounds, which has improved my team skills. My capability to work independently has also improved. Both roles have pushed me out of my comfort zone and allowed me to grow personally and professionally.

##### **What are your career aspirations for the future?**

In the future I would like to be involved with professional training and use the skills I have learnt in ICE Club to communicate with people, and help them to solve problems. The roles, activities and training events have given me some good ideas for the future. I can use my experience to enhance my curriculum vitae and to discuss with future employers at interviews.



**Xiaowei Song**